



Penryn

College

Penryn supplies printing capabilities for all students and staff using software called “Papercut MF”, that can be topped up using the Multipay portal. Below are the terms and conditions for the multipay portal.

Terms and Conditions for Multipay portal

1. Detailed Description of Goods and/or Services Penryn College is an Institute in the Educational industry that provides printing and copier services to Students of Penryn College.
2. Refunds Policy. Penryn College will refund the client in full once faulty prints have been established and verified.
3. Customer Privacy Policy. Penryn College shall take all reasonable steps to protect the personal information of users. For the purpose of this clause “Personal Information” shall be defined as detailed in the Promotion of Access to Information Act 2 of 2000 (PAIA). The PAIA may be downloaded from:
<http://www.lawsouthafrica.up.ac.za/index.php/current-legislation>
4. Payment options accepted Payment may be made via Visa, MasterCard.
5. Card Acquiring and Security Card Transactions will be acquired for Penryn College via PayGate (Pty) Ltd who are the approved payment gateway for all South African Acquiring Banks. DPO PayGate uses the strictest form of encryption, namely Secure Socket Layer 3 (SSL3) and no Card details are stored on the website, Users may go to www.paygate.co.za
6. Customer Details Separate from Card Details Customer details will be stored by Penryn College separately from card details which are entered by the client on DPO PayGate’s secure site. For more detail on DPO PayGate refer to www.paygate.co.za
7. Merchant Outlet Country and Transaction Currency The merchant outlet country at the time of presenting payment options to the cardholder is South Africa. Transaction currency is South African Rand (ZAR)
8. Responsibility: Penryn College takes responsibility for all aspects relating to the transaction including sale of services sold on this website, customer service and support, dispute resolution and delivery of goods
9. Country of domicile. This website is governed by the laws of South Africa and Penryn College chooses as its domicilium citandi et executandi for all purposes under this agreement, whether in respect of court process, notice, or other documents or communication of whatsoever nature BoschRand Farm, R40, Mbombela, 1200
10. Variation Penryn College may, in its sole discretion, change this agreement or any part thereof at any time without notice.
11. Company Information This website is run by Penryn College an Educational Institution based in South Africa.
12. Institutional Details Company Physical Address: BoschRand Farm, R40, Mbombela, 1200 Email: info@penryn.co.za Telephone: 013 758 9000

Tel: 013 758 9000 | Email: admin@penryn.co.za | www.penryn.co.za | [Boschrand Farm](http://www.boschrandfarm.co.za) | PO Box 2835 Nelspruit 1200 South Africa

